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January 9, 2002

TO : ALL PRESENT AND FORMER CLAIMS ADJUSTERS
WHO ARE OR HAVE BEEN EMPLOYED BY
COAST NATIONAL INSURANCE, BAY VIEW ADJUSTING
OR BRISTOL WEST INSURANCE GROUP

RE : *Roberts vs. Coast National*

As you are probably aware of by now, an action is pending against your former employer to recover unpaid overtime compensation. Currently, the parties are scheduled to engage in a mediation proceeding on January 3, 2002 in an attempt to resolve this matter.

We wish to thank the large number of you who have contacted the various plaintiff law firms. The information you have provided to us is proving invaluable in assisting us to accurately determine the amount of overtime that former and present adjusters have worked.

We will keep you informed on this page of developments as they occur. Please feel free to contact us if we can be of assistance to you.

Very truly yours,

*R. Rex Parris
Jim Kostas*

*Lou Marlin
Stan Saltzman*

*Arnold Schwartz
Mark Bradley*